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## USER MANUAL – Depositor Flow

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Ministry of Cooperation | सहकारिता मंत्रालय  
Government of India | भारत सरकार

**Kindly visit the below URL to login into Depositor portal:**

<https://mocrefund.crcs.gov.in/depositor/#/home>

The submitted application will be processed within 45 working days.

# CRCS – SAHARA REFUND PORTAL

## Home Page -

भारत सरकार GOVERNMENT OF INDIA English Hindi

**CRCS - SAHARA REFUND PORTAL**  
(For Refunding Depositors of Sahara Group of Cooperative Societies)  
1. Sahara Credit Cooperative Society Limited, Lucknow. 2. Saharayan Universal Multipurpose Society Limited, Bhopal. 3. Humara India Credit Cooperative Society Limited, Kolkata. 4. Stars Multipurpose Cooperative Society Limited, Hyderabad.

[Depositor Registration](#) | [Depositor Login](#) | [Hon'ble Supreme Court Order](#) | [How to Apply?](#) | [FAQ](#) | [User Manual](#)

This portal is meant to refund the depositors of 1. Sahara Credit Cooperative Society Limited, Lucknow. 2. Saharayan Universal Multipurpose Society Limited, Bhopal. 3. Humara India Credit Cooperative Society Limited, Kolkata. 4. Stars Multipurpose Cooperative Society Limited, Hyderabad.



Ministry of Cooperation | सहकारिता मंत्रालय  
Government of India | भारत सरकार

Ministry of Cooperation

Website

Initiatives

Videos

[CRCS Website](#)

Since its formation, Ministry of Cooperation has taken number of initiatives to strengthen the cooperative movement in the country and to protect the interests

## Depositor Registration Process –

**Please note:** Before attempting to log in, first-time users must finish their registration.

भारत सरकार GOVERNMENT OF INDIA English Hindi

**CRCS - SAHARA REFUND PORTAL**  
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[Depositor Registration](#) | [Depositor Login](#) | [Hon'ble Supreme Court Order](#) | [How to Apply?](#) | [FAQ](#) | [User Manual](#)

This portal is meant to refund the depositors of 1. Sahara Credit Cooperative Society Limited, Lucknow. 2. Saharayan Universal Multipurpose Society Limited, Bhopal. 3. Humara India Credit Cooperative Society Limited, Kolkata. 4. Stars Multipurpose Cooperative Society Limited, Hyderabad.



Ministry of Cooperation | सहकारिता मंत्रालय  
Government of India | भारत सरकार

Ministry of Cooperation

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Since its formation, Ministry of Cooperation has taken number of initiatives to strengthen the cooperative movement in the country and to protect the interests

Click on Depositor Registration

# CRCS – SAHARA REFUND PORTAL

## Step 1 – Enter the Aadhaar number's last 4 digits.

भारत सरकार GOVERNMENT OF INDIA English हिंदी

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Depositor Registration

\*Aadhaar Number (Last 4 Digit)

\*Aadhaar Linked Mobile Number

\*Enter Captcha

Enter last 4 digits of Aadhaar number

GET IN TOUCH: Office of Central Registrar of Cooperative Societies, Ministry of Cooperation

QUICK LINKS: AMUL, NIC'S OPEN DATABASES, STATE COOPERATIVE WEBSITES

NATIONAL COOPERATIVES: NFCSF, KRIBHCO, TRIFED

## Step 2 – Enter 10 digit Aadhaar linked mobile number.

भारत सरकार GOVERNMENT OF INDIA English हिंदी

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Depositor Registration

\*Aadhaar Number (Last 4 Digit)

\*Aadhaar Linked Mobile Number

\*Enter Captcha

Enter 10 digit Aadhaar linked mobile number

GET IN TOUCH: Office of Central Registrar of Cooperative Societies

QUICK LINKS: AMUL, NIC'S OPEN DATABASES, STATE COOPERATIVE WEBSITES

NATIONAL COOPERATIVES: NFCSF, KRIBHCO, TRIFED

ttos://mocrefundstainia.crccs.aov.in

# CRCS – SAHARA REFUND PORTAL

## Step 3 – Enter the displayed captcha code.

भारत सरकार GOVERNMENT OF INDIA

English हिंदी

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Depositor Registration Depositor Login Resubmission Login Hon'ble Supreme Court Order How to Apply? FAQ User Manual

Depositor Registration

\*Aadhaar Number (Last 4 Digit) 9699

\*Aadhaar Linked Mobile Number 9699969996

\*Enter Captcha Enter Captcha

Get OTP

Enter valid captcha

GET IN TOUCH  
Office of Central Registrar of Cooperative Societies  
Ministry of Cooperation

QUICK LINKS  
AMUL  
NIC'S OPEN DATABASES  
STATE COOPERATIVE WEBSITES

NATIONAL COOPERATIVES  
NFCFS  
KRIBHCO  
TRIFED

## Step 4 - Click "Get OTP" to receive an OTP on your Aadhaar Linked mobile number.

भारत सरकार GOVERNMENT OF INDIA

English हिंदी

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Depositor Registration Depositor Login Hon'ble Supreme Court Order How to Apply? FAQ User Manual

Depositor Registration

\*Aadhaar Number (Last 4 Digit) 9699

\*Aadhaar Linked Mobile Number 9699969996

\*Enter Captcha me2k4

Get OTP

Click Here to get OTP

GET IN TOUCH  
Office of Central Registrar of Cooperative Societies  
Ministry of Cooperation

QUICK LINKS  
AMUL  
NIC'S OPEN DATABASES  
STATE COOPERATIVE WEBSITES

NATIONAL COOPERATIVES  
NFCFS  
KRIBHCO  
TRIFED

# CRCS – SAHARA REFUND PORTAL

**Step 5 - Enter the OTP received on Aadhaar linked Mobile Number then click on “Verify OTP”**

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25th March, 2023

Depositor Registration

\*Aadhaar Number (Last 4 Digits) 9699

\*Aadhaar Linked Mobile Number 9699969996

\*Enter Captcha me2ka

Get OTP

Enter OTP 123456

Time remaining: 4:54

Verify OTP

Click here to verify OTP

Registered Successfully..!!

OK

Welcome | Grievance | Logout

1 UIDAI Declaration | 2 Personal Details | 3 Claim Details | 4 Generate Forms | 5 Upload Documents | 6 Acknowledgement & Receipt

Depositor Consent for using Aadhaar Data

I, hereby provide my consent for the use of my Aadhaar number and personal information for the purpose of electronic Know Your Customer (eKYC) verification.

By providing this consent, I acknowledge and agree to the following:

**Purpose:** I understand that the purpose of Aadhaar eKYC is to verify and authenticate my identity electronically for availing services or establishing a business relationship with the concerned organization/entity.

**Information Collection** I authorize the collection of my Aadhaar number and related personal information, such as name, date of birth, gender, and address, for the purpose of eKYC verification. I understand that this information will be used solely for verification and authentication purposes.

Terms and conditions  I Agree

# CRCS – SAHARA REFUND PORTAL

## UIDAI Declaration

**Step 6** – Accept the UIDAI terms and conditions to proceed then click on “I Agree” button.

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Welcome | Grievance | Logout

1 UIDAI Declaration | 2 Personal Details | 3 Claim Details | 4 Generate Forms | 5 Upload Documents | 6 Acknowledgement & Receipt

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**Information Collection** I authorize the collection of my Aadhaar number and related personal information, such as name, date of birth, gender, and address, for the purpose of eKYC verification. I understand that this information will be used solely for verification and authentication purposes.

Terms and conditions | I Agree

Accept the check box and click on "I Agree" button

## Personal Details Page –

**Step 7** - Click "Next" to go to the Personal Details page.

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Welcome | Grievance | Logout

1 UIDAI Declaration | 2 Personal Details | 3 Claim Details | 4 Generate Forms | 5 Upload Documents | 6 Acknowledgement & Receipt

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By providing this consent, I acknowledge and agree to the following:  
**Purpose:** I understand that the purpose of Aadhaar eKYC is to verify and authenticate my identity electronically for availing services or establishing abusiness relationship with the concerned organization/entity.  
**Information Collection** I authorize the collection of my Aadhaar number and related personal information, such as name, date of birth, gender, and address, for the purpose of eKYC verification. I understand that this information will be used solely for verification and authentication purposes.

Accepted On : 16-02-2024

Next

Click here to move on next page

# CRCS – SAHARA REFUND PORTAL

**Step 8** – Enter 12 digit Aadhaar number then click on “Get OTP” button.

The screenshot shows the CRCS - SAHARA REFUND PORTAL interface. At the top, it says "भारत सरकार GOVERNMENT OF INDIA" and "English हिंदी". The portal title is "CRCS - SAHARA REFUND PORTAL (For Refunding Depositors of Sahara Group of Cooperative Societies)". Below the title, there are logos for G20, 150th Anniversary, and 75th Anniversary. The main navigation bar includes "Welcome", "Grievance", and "Logout". A progress bar shows six steps: 1. UIDAI Declaration, 2. Personal Details, 3. Claim Details, 4. Generate Forms, 5. Upload Documents, and 6. Acknowledgement & Receipt. Step 2 is currently active. The form contains an input field for "Aadhaar No" with the value "919991999199" and a "Get OTP" button. A red box with an arrow points to the "Get OTP" button with the text "Click here to get OTP". Another red box with an arrow points to the input field with the text "Enter 12 digit Aadhaar number". A "Previous" button is located at the bottom left.

**Step 9** –Enter 6 digit OTP received on Aadhaar linked mobile number then click on “Verify OTP” button to complete your e-KYC.

The screenshot shows the CRCS - SAHARA REFUND PORTAL interface. At the top, it says "भारत सरकार GOVERNMENT OF INDIA" and "English हिंदी". The portal title is "CRCS - SAHARA REFUND PORTAL (For Refunding Depositors of Sahara Group of Cooperative Societies)". Below the title, there are logos for G20, 150th Anniversary, and 75th Anniversary. The main navigation bar includes "Welcome", "Grievance", and "Logout". A progress bar shows six steps: 1. UIDAI Declaration, 2. Personal Details, 3. Claim Details, 4. Generate Forms, 5. Upload Documents, and 6. Acknowledgement & Receipt. Step 2 is currently active. The form contains an input field for "Aadhaar No" with the value "111111119299" and a "Get OTP" button. Below it, there is a message "Otp sent on your mobile". Below that, there is an input field for "OTP" with the value "123456" and a "Verify OTP" button. A red box with an arrow points to the "Verify OTP" button with the text "Click here to verify OTP". Another red box with an arrow points to the input field with the text "Enter OTP". A "Previous" button is located at the bottom left. The text "Time remaining: 4:54" is visible below the OTP input field.

# CRCS – SAHARA REFUND PORTAL

Once successfully verified OTP personal details get fetched from Aadhaar.

भारत सरकार GOVERNMENT OF INDIA English हिंदी

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Welcome Grievance Logout

1 UIDAI Declaration 2 Personal Details 3 Claim Details 4 Generate Forms 5 Upload Documents 6 Acknowledgement & Receipt

Details fetched from Aadhaar

Full Name: Raj Email (optional): Enter your email address

Father/Husband Name: Test Test  Save Email

Date of Birth: 05/02/1996

Address: Odisha

Aadhaar Seeded Bank

Aadhaar Seeded Bank: Bank Name

Click here to fetch the Aadhaar Seeded Bank name

Get Bank Name

Previous

**Step 10** – Click on “Get Bank Name” to fetch the Aadhaar Seeded Bank name then click on next button.

भारत सरकार GOVERNMENT OF INDIA English हिंदी

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Welcome Grievance Logout

1 UIDAI Declaration 2 Personal Details 3 Claim Details 4 Generate Forms 5 Upload Documents 6 Acknowledgement & Receipt

Details fetched from Aadhaar

Full Name: Raj Email (optional): Enter your email address

Father/Husband Name: Test Test  Save Email

Date of Birth: 05/02/1996

Address: Odisha

Aadhaar Seeded Bank

Aadhaar Seeded Bank: Bank Name

Click here to fetch the Aadhaar Seeded Bank name

Get Bank Name Click here to get bank name

Previous

# CRCS – SAHARA REFUND PORTAL

## Claim Details Page –

भारत सरकार GOVERNMENT OF INDIA

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Welcome | Grievance | Logout

1 UIDAI Declaration 2 Personal Details 3 Claim Details 4 Generate Forms 5 Upload Documents 6 Acknowledgement & Receipt

\* Society Name: Select Society  
Scheme Name(Optional): Select Scheme  
\* Membership Number: Enter Membership No.  
Certificate/Passbook No.: Enter Bond Certificate Number  
\* Account Opening Date: dd-mm-yyyy  
\* Deposit/Contribution Amount: Deposited Amount  
 Any partial payment received?  
 Have you taken loan from Society?  
\* Upload Deposit Certificate: Choose File | No file chosen  
Please upload only image(png, jpg, jpeg, jpeg2) file Or PDF.  
File size must be lesser than or equal to 200KB.

**Add Claim**

**Step 11 –** Enter the mandatory details then click on “Add Claim” button.

1 UIDAI Declaration 2 Personal Details 3 Claim Details 4 Generate Forms 5 Upload Documents 6 Acknowledgement & Receipt

\* Society Name: Select Society  
Scheme Name(Optional): Select Scheme  
\* Membership Number: Enter Membership No.  
Certificate/Passbook No.: Enter Bond Certificate Number  
\* Account Opening Date: dd-mm-yyyy  
\* Deposit/Contribution Amount: Deposited Amount  
 Any partial payment received?  
 Have you taken loan from Society?  
\* Upload Deposit Certificate/Passbook: Choose File | No file chosen  
In case of passbook, please get your passbook updated and re-upload the first page and second page having depositor details(Depositor name, Membership and Account no. ) and last Page(updated) on the portal.  
Please upload only image(png, jpg, jpeg, jpeg2) file Or PDF.  
File size must be lesser than or equal to 200KB.

**Add Claim**

Click here to add claim

Activate Windows  
Go to Settings to activate Windows.

# CRCS – SAHARA REFUND PORTAL

You will be able to view all information in the "Claim Details" grid below.

\*Account Opening Date

\*Deposit/Contribution Amount

Any partial payment received?

Have you taken loan from Society?

\*Upload Deposit Certificate/Passbook

In case of passbook, please get your passbook updated and re-upload the first page and second page having depositor details(Depositor name, Membership and Account no.) and last Page(updated) on the portal.

Please upload only image(png, jpg, jpeg, jpeg2) file Or PDF.  
File size must be lesser than or equal to 200KB.

Sr.	Society Name	Scheme Name(Optional)	Membership No.	Account No.	Receipt No.	Certificate	Account Opening Date	Deposit ₹	Action
1	Saharayn Universal Multipurpose Society Limited		4646456		546546546	45654	11-03-2022	₹ 456456	<a href="#">✎</a> <a href="#">🗑</a>

Activate Windows  
Go to Settings to activate Windows.

Claim details displayed here

**Step 12** –Click on “Next” button to redirect to “Generate Forms” page.

\*Account Opening Date

\*Deposit/Contribution Amount

Any partial payment received?

Have you taken loan from Society?

\*Upload Deposit Certificate

Please upload only image(png, jpg, jpeg, jpeg2) file Or PDF.  
File size must be lesser than or equal to 200KB.

Sr.	Society Name	Scheme Name(Optional)	Membership No.	Account No.	Receipt No.	Certificate	Deposit Date	Deposit ₹	Action
1	Sahara Credit Cooperative Society Limited	0	1111	1111		0	03-01-2021	₹ 1111	<a href="#">✎</a> <a href="#">🗑</a>

Click here

# CRCS – SAHARA REFUND PORTAL

## Generate Forms Page:

**Step 13** - Once you click on "Generate Claim Request Form," the form will download.

Welcome | Grievance | Logout

1 UIDAI Declaration 2 Personal Details 3 Claim Details 4 Generate Forms 5 Upload Documents 6 Acknowledgement & Receipt

Please download below documents

Incase you need to modify or add any of your claim details, you can go back and make changes or add new claims at this stage.

Generate Claim Request Form

Click here to generate claim request form

Previous

सत्यमेव जयते

**Step 14** – Click on “Download Form” button then click on next.

Welcome | Grievance | Logout

1 UIDAI Declaration 2 Personal Details 3 Claim Details 4 Generate Forms 5 Upload Documents 6 Acknowledgement & Receipt

Please download below documents

Incase you need to modify or add any of your claim details, you can go back and make changes or add new claims at this stage.

Generate Claim Request Form

Claim request form generated succesfully

Download Form

Click here to Download Form

Previous

abdb4cf4-b8f... 1 / 3 75%

दवा आवेदन प्रपत्र

**Claim Application Form**

दवा अद्वैत दिनांक/Claim Request Date : 17.Feb.2024

दिन महोदय/महोदया/ Dear Sir/Madam.

श्री, पूरा नाम/ Full Name : Raj

पिता/पति का नाम/Father/Husband Name : Test\_Test

अपना फोटो चिपकाएँ / Paste Your Photo

## CRCS – SAHARA REFUND PORTAL

**Step 15** - Affix the recent photograph and duly sign across the photo as well as the Claimform.

### दावा आवेदन प्रपत्र

### Claim Application Form

दावा अनुरोध दिनांक/Claim Request Date : 17 Feb, 2024

प्रिय महोदय/महोदया, / Dear Sir/Madam,

मैं, पूरा नाम/I, Full Name : Raj

पिता/पति का नाम/Father/Husband Name : Test Test

पता/Address 1 : BRAHMAPUR,  
lane 30,  
BRAHMAPUR

पता/Address : NEAR KRISHNA TEMPLE

जिला/District : GANJAM

पिन कोड/Pincode : 760009

राज्य/State : ODISHA

जन्म की तारीख : 05/02/1996, इसके द्वारा मेरे निम्नलिखित बैंक में जमा की जाने वाली मेरी जमा(राशियाँ)/अंशदान(राशि) के खिलाफ दावे के लिए आवेदन करें :-

Date of Birth : 05/02/1996, do hereby apply for a claim against my deposit(s)/ contribution(s) amount which is to be credited to my following Bank :-

बैंक का नाम/Bank Name: Amposys Bank of India

मेरी जमा राशि का विवरण निम्नलिखित है:

Following are my deposit details:

दावा संख्या./ Claim No.	संस्था कोड/ Society Code	संस्था का नाम/ Society Name	सदस्यता सं./ Membership No.	खाता सं./ Account No.	रसीद सं./ Receipt No.	प्रमाणपत्र सं./ Certificate/ Passbook No.	खाता खोले की तिथि/ Account Opening Date	अंशदान/सं. ₹/ Deposit/ Contribution Amount ₹					
1	800SL		11111111111111111111	11111111111111111111	-	11111111111111111111	32-03-2022	1111111111					

अपना फोटो  
चिपकाएँ /  
Paste Your  
Photo

फोटो पर हस्ताक्षर करें /  
Sign across the photo

Affix photo here &  
sign across the photo

# CRCS – SAHARA REFUND PORTAL

तारीख/Date: 17 Feb, 2024



जमाकर्ता का हस्ताक्षर/Signature of Depositor:

Signature of Depositor

## Upload Documents Page:

**Step 16** –On the “Upload Documents” page, upload the Claim Form and PAN Card copy.

Note - PAN Card is mandatory, if Claim Amount is Rs.50, 000 or above.

Welcome | Grievance | Logout

1 UIDAI Declaration 2 Personal Details 3 Claim Details 4 Generate Forms 5 Upload Documents 6 Acknowledgement & Receipt

Please ensure that all claims have been entered and verified by you, before uploading scanned and signed claim application form. After uploading and submission you will not be able to make any changes or make additional claims.

Please upload below documents

\* Claim Application Form  No fil...hosen  **Upload an updated Claim Application Form**

Affix photograph, sign, scan and upload.  
Please upload only image(.png, .jpg, .jpeg, .jpg2) file Or PDF.  
Claim Application Form File size must be lesser than or equal to 200KB.

\* Enter PAN No  **Enter Pan No & Upload Pan Copy**

\* Upload PAN Copy  No fil...hosen

Please upload only image(.png, .jpg, .jpeg, .jpg2) file Or PDF.  
File size must be lesser than or equal to 50KB.

Upload Documents

## CRCS – SAHARA REFUND PORTAL

**Step 17** – After uploading a Claim Application Form and Pan Copy then click on “Upload” button.

1 UIDAI Declaration 2 Personal Details 3 Claim Details 4 Generate Forms 5 Upload Documents 6 Acknowledgement & Receipt

Please ensure that all claims have been entered and verified by you, before uploading scanned and signed claim application form. After uploading and submission you will not be able to make any changes or make additional claims.

Please upload below documents

\*Claim Application Form Choose File sample.jpeg Preview  
Affix photograph, sign, scan and upload.  
Please upload only image(.png, .jpg, .jpeg, .jpg2) file Or PDF.  
Claim Application Form File size must be lesser than or equal to 200KB.

\*Enter PAN No EQMPD4489N

\*Upload PAN Copy Choose File sample.jpeg Preview  
Please upload only image(.png, .jpg, .jpeg, .jpg2) file Or PDF.  
File size must be lesser than or equal to 50KB.

Upload Documents Upload

Click here to Upload Document

**Step 18** - Click on “Ok, proceed” button to submit the final claim or “No, Cancel” to go back and update.

**Note:** No changes can be made once the “Ok, proceed” button is clicked.

1 UIDAI Declaration 2 Personal Details 5 Upload Documents 6 Acknowledgement & Receipt

Please ensure that all claims have been entered and verified by you, before uploading scanned and signed claim application form. After uploading and submission you will not be able to make any changes or make additional claims.

Please ensure that all claims have been entered and verified by you, before uploading scanned and signed claim application form. After uploading and submission you will not be able to make any changes or make additional claims.

\*Claim Application Form Choose File sample.jpeg Preview  
Affix photograph, sign, scan and upload.  
Please upload only image(.png, .jpg, .jpeg, .jpg2) file Or PDF.  
Claim Application Form File size must be lesser than or equal to 200KB.

\*Enter PAN No EQMPD4489N

\*Upload PAN Copy Choose File sample.jpeg Preview  
Please upload only image(.png, .jpg, .jpeg, .jpg2) file Or PDF.  
File size must be lesser than or equal to 50KB.

Upload Documents Upload

Ok, Proceed No, Cancel

Click on “Ok, Proceed” for final submission

# CRCS – SAHARA REFUND PORTAL

**Step 19** –Click on “Next” button to move on “Acknowledgment & Receipt” page.

1 UIDAI Declaration 2 Personal Details 3 Claim Details 4 Generate Forms 5 Upload Documents 6 Acknowledgement & Receipt

Please ensure that all claims have been entered and verified by you, before uploading scanned and signed claim application form. After uploading and submission you will not be able to make any changes or make additional claims.

Please upload below documents

\*Claim Application Form  sample.jpeg   
Affix photograph, sign, scan and upload.  
Please upload only image(.png, .jpg, .jpeg, .jpg2) file Or PDF.  
Claim Application Form File size must be lesser than or equal to 200KB.

\*Enter PAN No

\*Upload PAN Copy  sample.jpeg   
Please upload only image(.png, .jpg, .jpeg, .jpg2) file Or PDF.  
File size must be lesser than or equal to 50KB.

Documents Uploaded Successfully

## Acknowledgment & Receipt page:

Thank you Page will display with a Claim Request Number and with depositor name.

**Note** – Kindly note Claim Request Number for future reference.

भारत सरकार GOVERNMENT OF INDIA English हिंदी

 **CRCS - SAHARA REFUND PORTAL**  
(For Refunding Depositors of Sahara Group of Cooperative Societies)  
1. Sahara Credit Cooperative Society Limited, Lucknow. 2. Saharayan Universal Multipurpose Society Limited, Bhopal. 3. Humara India Credit Cooperative Society Limited, Kolkata. 4. Stars Multipurpose Cooperative Society Limited, Hyderabad.

   

Welcome Grievance Logout

**Thank you !**  
Dear Raj Your application has been submitted.

- Claim Date: 17-02-2024
- Claim Acknowledgement No: 24021709460268

An acknowledgement SMS is also sent to your Aadhaar Linked Mobile Number. Your claim will be processed in the next 45 days upon verification by respective Sahara Societies and approved by CRCS. The approved claim Amount will be directly paid into your Bank Account directly.

# CRCS – SAHARA REFUND PORTAL

**Depositor Login Process** – Follow the same process of registration to login.

## Status - Under Processing

After login if your claim has not completed 45 days or if claim is mark for payment then claim status will show as “Under Processing”.

भारत सरकार GOVERNMENT OF INDIA English हिंदी

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Welcome Grievance Logout

- Claim Date: 19-07-2024
- Claim Acknowledgement No: 24071909460593

Processed Claims | Total Processed Claim Amount : ₹0.00

Under Processing Claims | Total Claim Amount : ₹13,234.00

Sr.	Membership No.	Account No.	Receipt No.	Certificate	Account Opening Date	Status	Deposit ₹
1	678767876865		656787678976		2023-03-16	Under Processing	₹ 13234

## Status – Payment Succeeded

After login if your claim payment has been made then claim status will show as “Payment-Succeeded”.

भारत सरकार GOVERNMENT OF INDIA English हिंदी

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Welcome Grievance Logout

- Claim Date: 20-07-2023
- Claim Acknowledgement No: 23072000001091

Payment Details | Total Paid Amount : ₹10,000.00

Sr.	Payment Attempted Date	Bank Name	Status	Amount
1	16-09-2023	N/A	Payment-Succeeded	₹10000
Total Paid				₹ 10000

# CRCS – SAHARA REFUND PORTAL

## Status – Deficiency communicated

After login if your claim is rejected due to some deficiency then claim status will show as “Deficiency communicated” and you will be able to see the Deficiency message.

भारत सरकार GOVERNMENT OF INDIA

English हिंदी

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Welcome | Grievance | Logout

- Claim Date: 20-07-2023
- Claim Acknowledgement No: 23072000001057

Processed Claims | Total Processed Claim Amount : ₹0.00

Under Processing Claims | Total Claim Amount : ₹0.00

Deficiency Communicated | Total Deficient Claim Amount : ₹12,000.00

Membership Sr. No.	Account No.	Receipt No.	Certificate	Account Opening Date	Status	Deficiency Message	Deposit ₹
1	642578000057	42577400089	0	31-05-2018	Deficiency Communicated	The details provided by the depositor has not matched with the society database/ records provided by the Society (Name/ Membership/ Account No. etc.). depositor has uploaded invalid/Illegible Certificate/Passbook	₹12000

Your claims has been rejected, please [click here](#) for reprocess

Activate Windows

## Status – Payment-Failed

After login if your claim payment is failed due to some failure reasons then claim status will show as “Payment-Failed”.

भारत सरकार GOVERNMENT OF INDIA

English हिंदी

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Welcome | Grievance | Logout

- Claim Date: 25-07-2023
- Claim Acknowledgement No: 23072500039041

Payment Details | Total Paid Amount: ₹ 0.00

Sr.	Payment Attempted Date	Bank Name	Status	Payment Failure Reason	Amount
1	15-09-2023	N/A	Payment-Failed	95-Inactive Aadhaar	₹10000
2	N/A	N/A	Payment-Failed	95-Inactive Aadhaar	₹10000
3	01-02-2024	N/A	Payment-Failed	95-Inactive Aadhaar	₹10000
4	13-04-2024	N/A	Payment-Failed	95-Inactive Aadhaar	₹10000
Total Paid					₹0

Your amount has been failed, please [click here](#) for reprocess

Activate Windows  
Go to Settings to activate Windows.